Post-distribution monitoring (PDM) and post-intervention monitoring are conducted after the RRM responses in essential non-food items (NFIs) and in water, hygiene and sanitation (WASH). The objective is to assess beneficiary satisfaction after the RRM interventions. These PDMs take place at the earliest 35 days after the end of the response and are led by the three RRM partners (Action Against Hunger, ACTED and Solidarités International).

Between January and December 2019, 21 PDMs were conducted as a result of interventions in which 103,697 individuals (approx. 21,000 households) benefited from NFIs and 33,844 individuals (approx. 7,000 households) benefited from WASH support. During these PDMs, 2,446 NFI beneficiary households and 568 WASH beneficiary households were randomly selected and surveyed. The indicators provided below are indicative and should not be considered representative of beneficiaries’ satisfaction as a result of all RRM interventions.

Data on pre-intervention needs is based on multi-sectoral assessments (MSAs) conducted before the RRM interventions to assess the severity of needs. For the production of this document, 13 MSAs conducted in the same areas were used. The indicators provided below are indicative and should not be considered representative of the vulnerability of affected populations determined by all MSAs.

All RRM documents and tools are available on the portal Humanitarian Response.

### Median NFI Score

**Pre-intervention NFI score:** 4.3

**Post-intervention NFI score:** 2.9

### NFI Beneficiary Satisfaction

**Proportion of beneficiary households reporting being satisfied by the quantity of NFIs received:** 87%

**Proportion of beneficiary households reporting being satisfied by the quality of the NFIs received:** 93%

Of the 7% of households not satisfied with the quality of NFIs received, multiple reasons for dissatisfaction were mentioned:

- **Tarpaulin:** 32%
- **Can:** 34%
- **Mat:** 49%
- **Blanket:** 20%
- **Kitchen Set:** 26%
- **Mosquito net:** 44%
- **Soap:** 41%
- **Bucket:** 15%

### Duration Reported by Beneficiary Households

**Proportion of households by distance (expressed in time) to reach the distribution site:**

- **Worn:**
  - Less than 30 minutes: 79%
  - Between 30 minutes and 1 hour: 17%
  - Between 1 and 2 hours: 2%
  - Between 2 and 4 hours: 1%
  - More than 4 hours: 1%

- **Fragile:**
  - Less than 30 minutes: 17%
  - Between 30 minutes and 1 hour: 43%
  - Between 1 and 2 hours: 28%
  - Between 2 and 4 hours: 11%
  - More than 4 hours: 9%

### Use of Essential Household Items Received

**Proportion of beneficiary households by type of NFIs received**

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<thead>
<tr>
<th>Item</th>
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<tbody>
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<td>Tarpaulin</td>
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<td>Bucket</td>
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</tbody>
</table>

**Pre-intervention:** The four main sources were: borehole (31%), unprotected source (28%), stream (25%) and unprotected well (12%). Following WASH interventions, proportion of households indicating that they have sufficient access to drinking water: 74%

26% of households reported four main reasons for not having sufficient access to sufficient drinking water (multiple responses possible):

- Waiting time too long: 86%
- No improved source close by: 41%
- No suitable recipient for water transportation: 27%
- Source too far: 14%

### Accountability

**Proportion of households reporting to be completely satisfied with the organisation of the distribution:** 95%

**Proportion of households reporting that they received sufficient information about the NFI intervention:** 99%

Main reasons mentioned for lack of information (multiple responses possible):

- Selection criteria for beneficiaries poorly communicated: 43%
- Content of the kit not known: 37%

**Proportion of households reporting that they received sufficient information regarding the WASH intervention:** 92%

Main reasons mentioned for lack of information (multiple responses possible):

- No communication on operations: 52%
- Reason for lack of information unknown: 38%
- No information on the management of equipment: 36%

**Proportion of households reporting that they felt completely secure at the site of distribution:** 93%

**Proportion of households reporting that the distribution arrived “in time”:** 90%

**Proportion of households reporting that the RRM team’s behavior during the intervention was “correct”:** 100%

**Proportion of households reporting to know about the complaint mechanism:** 78%

**Proportion of households reporting that their children participated in the games organized by the RRM team:** 92%