Multi-Sector Needs Assessment (MSNA) **Refugees and Migrants: Key findings**

CONTEXT

Since 2011, Libya's complex socio-political context has developed into an increasingly protracted conflict. The de-escalation of conflict at the national level in 2014 gave way to more localized forms of violence around key strategic and economic resources. In 2019, conflict reignited in the Western region and tensions continued into 2020, while the situation was further strained in light of the COVID-19 pandemic, and humanitarian access remained limited.

Against this backdrop, in addition to the challenges faced by the Libyan population, the many refugees and migrants in the country are particularly vulnerable to discrimination. reduced livelihood opportunities. limited access to basic services and assistance, and the risk of arbitrary detention, exploitation, trafficking, harassment and abuse. The 2021 Humanitarian Needs Overview (HNO) estimated that 304,000 migrants and 44,000 refugees have unmet needs¹, together representing 28% of the total estimated people in need inside Libya.

METHODOLOGY

In response to the lack of up-to-date information on the humanitarian needs of migrants and refugees inside Libya, the Office for Coordination of Humanitarian Affairs (OCHA), with support from REACH, conducted the annual multi-sectoral needs assessment (MSNA) to support the 2021 humanitarian planning cycle in Libya.

In total, 1,551 surveys were conducted with refugees and migrants from East Africa, the Middle East and North Africa (MENA), West and Central Africa, and other nationalities, across 9 of the 22 mantikas in Libya. Data collection was contingent with COVID-19 preventative measures; surveys were conducted remotely by phone. Indicators were designed in close coordination with all sectors active inside Libya. The assessment employed non-random guota-based sampling; hence, findings presented here are indicative only of general trends and lived experiences of refugees and migrants in Libya. More details can be found in the Annex.

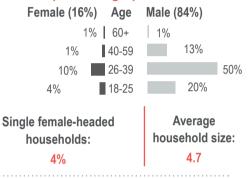
Assessment sample

Total Respondents:	1,551
- East Africa:	381
- MENA:	407
- West and Central Africa:	386
- Other:	377

Mantikas: 9 (out of 22)

Tripoli, Misrata, Azzawiya, Al Jabal Al Gharbi, Benghazi, Ejdabia, Alkufra, Sebha and Murzug.

III Sample Demographics



MULTI-SECTORAL NEEDS

% of respondents with at least 2 sectoral Living Standards Gaps (LSGs):²



% of respondents with at least 2 LSGs, per region of origin:³

East Africa MENA Other West and Central Africa



see Annex for details on methodology

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A Living Standard Gap (LSG) is calculated for each sector. The LSG is a composite indicator based on key indicators chosen in collaboration with the sectors. Each respondent is classified according to their severity of needs (none/minimal, stress, severe, extreme), based on their answers to the survey. Every respondent with an LSG severity score of "severe" or "extreme" is considered to have an unmet need (an LSG) in that specific sector. For more information on the identification of LSGs, see the annex.

% of respondents per number of sectoral LSGs:

No LSGs	8%	
LSGs in one sector	15%	
LSGs in two sectors	20%	
LSGs in three sectors	22%	
LSGs in four sectors	18%	
LSGs in five sectors	12%	
LSGs in six sectors	5%	

of origin	0	1	2	3	4	5	6
East Africa	0%	5%	14%	19%	19%	29%	13%
MENA	15%	24%	24%	19%	13%	5%	1%
Other	14%	20%	27%	21%	13%	3%	1%
West and Central Africa	3%	9%	13%	30%	28%	13%	4%

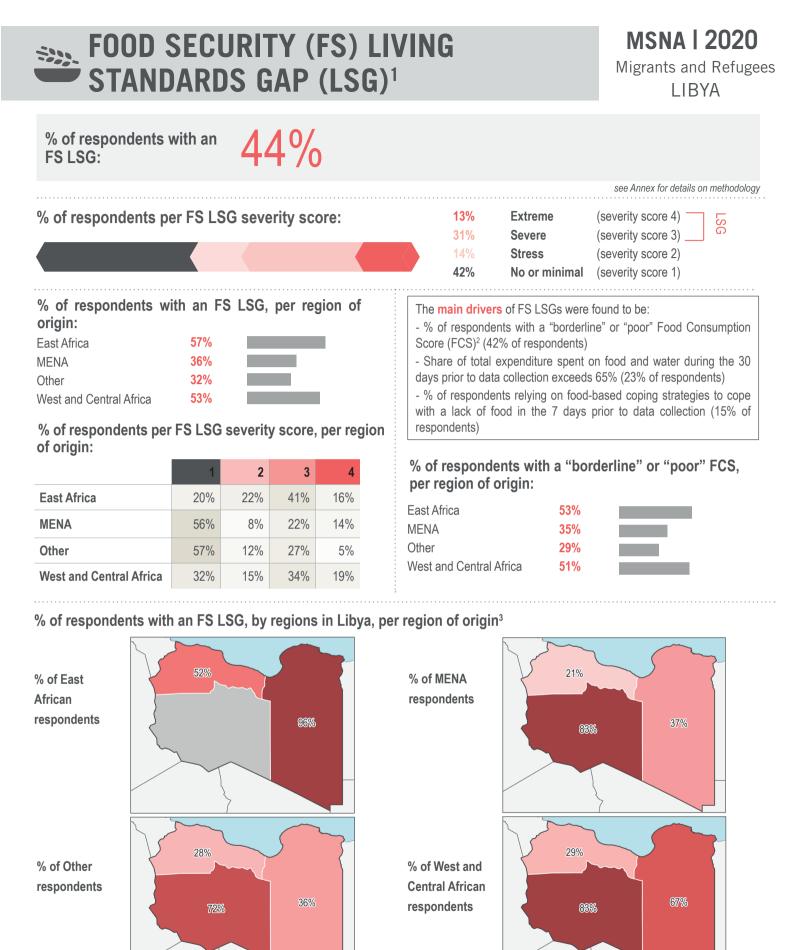
% of respondents per number of sectoral LSGs⁴, per region

¹ OCHA, "<u>Humanitarian Needs Overview</u>" (January 2021).
 ² Respondents with at least 2 LSGs are considered to have multi-sectoral needs.
 ³ Number of respondents that were found to have two or more living standards gaps (LSGs), n=1190.

⁴ Due to the very small subset of respondents in the Education section, no LSG was calculated for this sector. Therefore, this year's MSNA calculated 6, rather than 7, LSGs.







100% Population group not assessed in this region

¹The FS LSG is calculated based on key FS indicators. See Annex 4 for the full list of indicators.

²The FCS is calculated based on the quantity of consumption of key food groups in the seven days prior to data collection.

³ See full sampling frame and classification of mantikas per region in Libya in Annex 2.

2

3%



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WATER, SANITATION & HYGIENE (WASH) LIVING STANDARDS GAP (LSG)¹

% of respondents with a WASH LSG 1:

16%

% of respondents per WASH LSG severity score:

		• •
6%	Extreme	(
)%	Severe	
1%	Stress	
30%	No or minimal	(

۶

see Annex for details on methodology (severity score 4) (severity score 3) (severity score 2) (severity score 1)

MSNA | 2020

Migrants and Refugees LIBYA

LSG

% of respondents with a WASH LSG, per region of origin

East Africa	21%
MENA	11%
Other	11%
West and Central Africa	23%

% of respondents per WASH LSG severity score, per region of origin:

	1	2	3	4
East Africa	74%	5%	1%	20%
MENA	86%	4%	0%	10%
Other	87%	2%	0%	11%
West and Central Africa	73%	3%	1%	23%

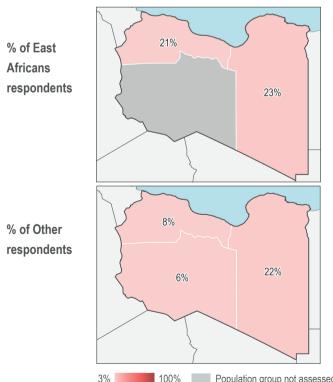
The main drivers of WASH LSGs were found to be: - % of respondents reporting having inconsistent access to the public water network in the 3 days prior to data collection (24% of respondents) - % of respondents relying on unimproved sanitation facilities² (16% of respondents)

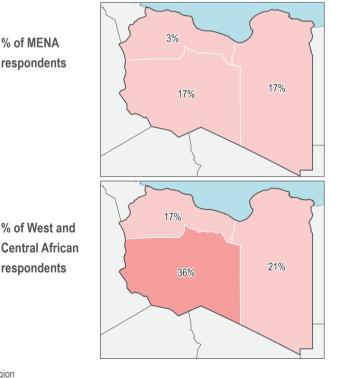
- % of respondents reporting being dissatisfied with the quantity of their drinking water (12% of respondents)

% of respondents relying on unimproved sanitation facilities, per region of origin

East Africa	20%	
MENA	10%	
Other	11%	
West and Central Africa	23%	

% of respondents with a WASH LSG, by regions in Libya, per region of origin





100% Population group not assessed in this region

¹ The WASH LSG is calculated based on key WASH indicators. See Annex 4 for the full list of indicators.

² "Unimproved" sanitation facilities are defined by WHO as sanitation facilities that "do not ensure a hygienic separation of human excreta from human contact".





HEALT (LSG)		VIN	g s'	TAND	DARDS GAP Migrants and Refugees LIBYA
% of respondents whealth LSG:	with a	55	5%		
0/ of roopondonto p	ar booltb				see Annex for details on methodology
% of respondents pe			eventy	score.	11%Extreme(severity score 4)44%Severe(severity score 3)0%Stress(severity score 2)45%No or minimal(severity score 1)
% of respondents wi origin: East Africa MENA Other West and Central Africa % of respondents pe region of origin:	84% 41% 39% 56%		1	_	 The main drivers of health LSGs were found to be: % of respondents reporting having faced challenges accessing healthcare services in the three months prior to data collection, by type of challenge (42% of respondents) % of respondents that cannot access primary healthcare within one hour's walk from dwellings (28% of respondents)
	1	2	3	4	accessing healthcare (%) ² :
East Africa	15%	0%	67%	18%	Cannot afford to
MENA	59%	0%	31%	10%	19% pay for health 19% Lack of documentation
Other West and Central Africa	60% 44%	0% 0%	35% 45%	5% 11%	services
% of respondents with % of East African respondents % of Other respondents	a health		75%	ns in Libya	% of MENA respondents % of West and Central African
	39%		23%		respondents 43%

100% Population group not assessed in this region 3%

У Й Л К

¹ The health LSG is calculated based on key health indicators. See Annex 4 for the full list of indicators. ² Respondents were asked the following question: "Which problems (if any) have you faced in accessing health services in the past three months?". Respondents could select multiple options, or indicate that they had faced no problems in accessing healthcare. This indicator is therefore calculated for the entire sample (n=1551).

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SHELTER & NON-FOOD ITEMS (NFI) LIVING STANDARDS GAP (LSG)¹

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see Annex for details on methodology

% of respondents with a Shelter & NFI LSG 1:

48%

% of respondents per Shelter & NFI LSG severity score:

27%	Extreme	(severity score 4)
21%	Severe	(severity score 3)
26%	Stress	(severity score 2)
25%	No or minimal	(severity score 1)

% of respondents with a shelter & NFI LSG, per region of origin

East Africa	67%
MENA	29%
Other	40%
West and Central Africa	59%

% of respondents per shelter & NFI LSG severity score, per region of origin:

	1	2	3	4
East Africa	12%	21%	25%	42%
MENA	43%	28%	17%	11%
Other	31%	29%	18%	21%
West and Central Africa	14%	27%	23%	36%

The main drivers of shelter & NFI LSGs were found to be: - % of respondents owning or renting their house without security of tenure (94% of respondents)

- % of respondents without access to a safe and healthy housing enclosure unit³ (49% of respondents)

- % of respondents that do not own basic items to sustain a minimum decent standard of living (38% of respondents)

Reported degrees of shelter damage, by % of respondents

Heavy damage or destroyed shelter (3%) Medium damage (35%)

Light damage (26%)

No or negligible damage (36%)

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% of respondents with a Shelter & NFI LSG, by regions in Libya, per region of origin

% of East African respondents 48% % of Other respondents 18% 17% 3%

25% % of MENA respondents 32% 30% 67% % of West and **Central African** respondents 42%

100% Population group not assessed in this region

¹ The shelter & NFI LSG is calculated based on key shelter & NFI indicators. See Annex 4 for the full list of indicators.

² Sub-standard shelter types: unfinished room, public or private space not suitable for shelter, tent or caravan, temporary shelter provided by INGO or local NGO and camps

³A safe and healthy enclosure unit refers to accommodations that are not affected by the following enclosure issues: lack of insulation; leaks during light rain and/or limited ventilations



PROTECTION LIVING STANDARDS GAP (LSG)¹

48% % of respondents with a protection LSG: see Annex for details on methodology % of respondents per protection LSG severity score: 14% Extreme (severity score 4) **USC** (severity score 3) 34% Severe Stress (severity score 2) 39% No or minimal (severity score 1) % of respondents with a protection LSG, per region The main drivers of protection LSGs were found to be: of origin: - % of respondents reporting safety and security concerns for children East Africa 69% (68% of respondents) MENA 30% - % of respondents reporting having safety and security concerns (56% of respondents) Other 38% - % of respondents whose access to basic services has been disrupted West and Central Africa 55% due to the lack of required legal documentation, by type of service (43% of respondents) % of respondents per protection LSG severity score, per region of origin: 2 3 4 Most reported safety and security concerns, by % of respondents²: 22% 9% **East Africa** 51% 18% **MENA** 55% 14% 18% 13% Conflict-related Robberies Other 48% 28% 10% 14% violence West and Central Africa 40% 29% 16% 15% % of respondents with a Protection LSG, by regions in Libya, per region of origin 17% % of East % of MENA African respondents respondents 89% 36%

% of Other respondents

34%

3%

100% Population group not assessed in this region

¹The protection LSG is calculated based on key protection indicators. See Annex 4 for the full list of indicators.

² Respondents were asked the following question: "What are your main safety and security concerns, if any?". Respondents could select multiple options, or indicate that they had no safety and security concerns. This indicator is therefore calculated for the entire sample (n=1551).

% of West and

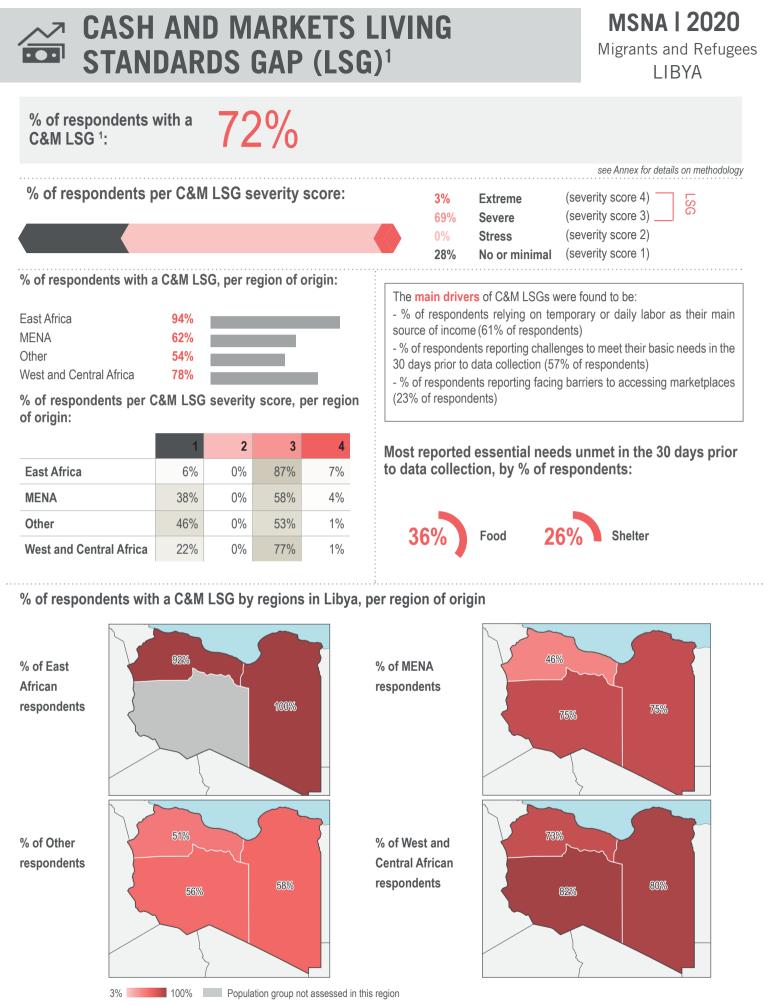
Central African

respondents





54%



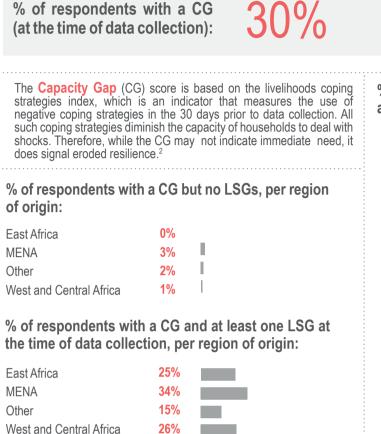
¹The C&M LSG is calculated based on key C&M indicators. See Annex 4 for the full list of indicators.





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% of respondents with a CG and at least one LSG (at the time of data collection):

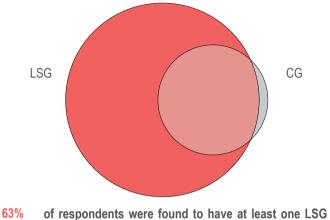
see Annex for details on methodology

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28%

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% of respondents were found to have at least one LSG and/or a CG:



- of respondents were found to have at least one LSG but no CG;
- 28% of respondents were found to have both at least one LSG and a CG;

2% of respondents were found to have no LSG but a CG.

REA

% of respondents with a CG by regions in Libya per region of origin:

18% 11% % of East % of MENA African respondents 100% respondents 71% 42% 7% 8% % of Other % of West and respondents Central African respondents 69% 38% 22% 3% 100% Population group not assessed in this region



LIBYA INTER-SECTOR COORDINATION GROUP

ANNEX 1: METHODOLOGY OVERVIEW

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This annex provides further information on the methodology used for the MSNA, including: (1) summary of the methodology and the sampling methods in particular: (2) definitions of key concepts: (3) severity scale.

METHODOLOGY OVERVIEW

The questionnaire and the indicator list used to calculated indices were developed through extensive consultation with the clusters, field staff and partners. The starting point for the tool was the household survey used for the 2019 MSNA, with alterations made based on sensitivity of guestions and cluster informational needs. Where possible, the guestionnaire was aligned with the tool used for the 2020 Libyan MSNA. Nevertheless, direct comparison of findings between the two exercises should be avoided, due to methodological differences.

Data collection was conducted between the 24th of June and the 6th of August in 9 key mantikas (Tripoli, Misrata, Azzawya, Al Jabal Al Gharbi, Benghazi, Ejdabia, Alkufra, Sebha and Murzuq), where significant migrant and refugee populations have been known to reside in. The design and implementation of data collection activities for the MSNA was contingent on the current operational context in Libya in regard to COVID-19, particularly movement restrictions, barriers in conducting home visits and staging any form of gathering. Therefore, the primary (guantitative) data was collected remotely through telephone interviews. Contact numbers were sourced from local government organizations, CSO and UNHCR contact lists, INGO databases, and respondents' direct referrals.

As in 2019, the Refugee and Migrant MSNA used a non-probability sampling approach, primarily stratifying based on respondents' region of origin (East Africa, West and Central Africa, MENA region, other nationalities) (layer 1) and only at a second level based on location (layer 2). Quotas were set for hard-to-reach refugee and migrant population sub groups, primarily women. Findings are therefore presented as non-representative. The sampling frame can be found in the next page.

Full Terms of Reference can be found here.

The dataset and results tables can be found here.

A dashboard presenting the main sectoral findings can be found here.

DEFINITIONS

- Living Standard Gap (LSG): signifies an unmet need in a given sector, where the LSG severity score is 3 or higher.
- Capacity Gap (CG): signifies that negative and unsustainable coping strategies are used to meet needs. Respondents not categorised as having an LSG may be maintaining their living standards through the use of negative coping strategies.
- Severity: signifies the "intensity" of needs, using a scale that ranges from 1 (minimal/no) to 4 (extreme).
- Magnitude: corresponds to the overall number or percentage of respondents in need.

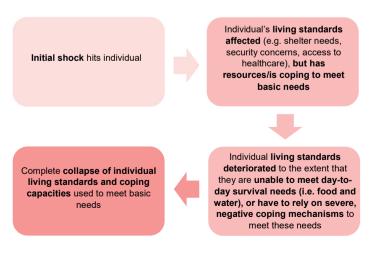
SEVERITY SCALE

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The severity scale is inspired by the draft Joint Inter-Sectoral Analysis Framework (JIAF), an analytical framework being developed at the global level aiming to enhance understanding of needs of affected populations. It measures a progressive deterioration of a household's situation, towards the worst possible humanitarian outcome (see figure 1 below).

While the JIAF severity scale includes 5 classifications ranging from 1 (none/ minimal) to 5 (catastrophic), for the purpose of the MSNA, only a scale of 1 (none/ minimal) to 4 (extreme) is used. A "4" score is used where data indicates that the situation could be catastrophic. This is because data that is needed for a score of 5 (catastrophic) is primarily at area level (for example, mortality rates, malnutrition prevalence, burden of disease, etc.) which is difficult to factor into individual-level analysis. Additionally, as global guidelines on the exact definitions of each class are yet to be finalized, and given the response implications of classifying a household or area as class 5 (catastrophic), REACH is not in a position to independently verify if a class 5 is occurring.





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		# of refugees and migrants (est.)						
Region	Mantika	West and Central Africa	MENA	East Africa	Other	Total		
	Tripoli	56025	23030	11690	7895	98640		
Weet	Misrata	33413	20498	955	2744	57610		
West	Al Jabal Al Gharbi	22245	10625	5082	1003	38955		
	Azzawya	27544	11357	2217	1923	43041		
	Benghazi	4989	27315	2482	1544	36330		
East	Ejdabia	28493	37687	815	3522	70517		
Alkufra	Alkufra	20432	6540	4970	0	31942		
Cauth	Sebha	46625	6145	0	600	53370		
South	Murzuq	55570	7032	2139	423	65164		
	Total	295336	150229	30350	19654	495569		

	Mantika	Target # of individual surveys					
Region		West and Central Africa	MENA	East Africa	Other	Total	
West	Tripoli	93	79	156	157	485	
	Misrata	45	52	20	43	160	
	Al Jabal Al Gharbi	20	20	38	20	98	
	Azzawya	34	25	28	31	118	
East	Benghazi	20	74	33	30	157	
	Ejdabia	25	71	20	55	171	
	Alkufra	34	21	64	0	119	
South	Sebha	76	21	0	20	117	
	Murzuq	37	20	20	20	97	
Total		384	383	379	376	1522	

	Mantika	Actual # of individual surveys					
Region		West and Central Africa	MENA	East Africa	Other	Total	
West	Tripoli	93	83	190	176	542	
	Misrata	45	54	51	47	197	
	Al Jabal Al Gharbi	20	21	53	19	113	
	Azzawya	34	26	39	29	128	
East	Benghazi	20	76	48	31	175	
	Ejdabia	26	72	0	57	155	
	Alkufra	34	22	0	0	56	
South	Sebha	75	32	0	14	121	
	Murzuq	39	21	0	4	64	
Total		386	407	381	377	1551	

Total population data in the sampling frame is based on the most up-to-date source at the time of research design (May 2020).

IOM-DTM Round 29 (January-February 2020)







ANNEX 3: INDICATORS FEEDING INTO LSGs

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Critical Indicators¹

	Indicator	LSG severity rating				
Sector		None/Minimal	Stress	Severe	Extreme	
		1	2	3	4	
Food Security	Food Consumption Score, by % of respondents (poor / boderline / acceptable)	Acceptable		Borderline	Poor	
Cash and Markets	% of respondents relying on unstable forms of income	Working		Not working	No income source	
Cash and Markets	% of respondents relying on temporary or daily labor as their main source of income	Permanent job		Temporary job		
				Daily Iabour		
WASH	% of respondents having access to a functional and improved sanitation facility	Improved facility			Non-improved facility	
SNFI	% of respondents living in substandard shelter type (e.g., unfinished room(s), public space not usually used for shelter, private space not usually used for shelter, tent or caravan, temporary shelter provided by INGO or local NGO, camp)	Acceptable shelter			Sub-standard shelter	
SNFI	% of respondents whose shelter solutions meet agreed technical and performance standards	No/light damage		Medium damage	Heavy damage or destroyed	
Health	% of respondents who report having faced challenges in the previous three months when accessing health care	No problems		At least one problem		
Health	% of respondents that can access primary healthcare within one hour's walk from dwellings	Less than 1 hour		Less than 3h	More than 3h	
Protection	% of respondents who report that they are aware of incidents of violence/harassment targeting refugees and migrants in the baladiya in the previous 30 days (by type of incident)	No			Yes	

¹The LSGs for the Libya MSNA were calculated in line with the methodology described in Annex 3. The only exception is that no super-critical indicators were identified, as mentioned in severity scale section in Annex 1. The critical indicators can be found on this page, and the non-critical indicators can be found on the next page. The indicators and their weight (critical/non-critical) were selected in coordination with all sectors active in the Libya response.





ANNEX 4: INDICATORS FEEDING INTO LSGs

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Non-critical indicators

		Classification			
Sector	Indicator	No need	Need		
		0	1		
Food Security	% of respondents relying on food-based coping strategies to cope with a lack of food in the last 7 days (rCSI)	Low	Medium or High		
Food Security	Share of total expenditure spent on food and water during the 30 days	<ge0 <="" td=""><td>>65%</td></ge0>	>65%		
Food Security	prior to data collection exceeds 65% (food expenditure share)	<65%	>00%		
Cash and Markets	% of respondents reporting challenges in obtaining enough money to	None	At least one		
	meet its needs over the last 30 days		no		
Cash and Markets	% of respondents that are able to access basic food and non-food items	yes			
Cash and Markets	% of respondents that are able to access basic food and non-food	None	At least one		
	items				
	% of respondents having access to an improved and accessible				
WASH	drinking water source	Improved	Unimproved		
WASH	% of respondents relying on unimproved sources of water over the	Improved	Unimproved		
	past 30 days				
WASH	% of respondents with inconsistent access to the public water network	4-7 days	0-3 days		
WASH	% of respondents satisfied with the quantity of their drinking water	Sufficient drinking water	Insufficient drinking water		
WASH	% of respondents with access to soap	yes	no		
			Lack of insulation;		
SNFI	% of respondents with access to a safe and healthy housing enclosure	None of those listed	leaks during light		
	unit	under need	rain; or limited ventilations		
	% of respondents that own the basic items needed to lead and sustain		Ventilations		
	a minimum decent standard of living, by number and types of items		Mattresses;		
SNFI	owned	None of those listed	blankets; clothing		
	% of respondents lacking sufficient blankets and/or winter clothing for	under need	for cold weather; or water storage		
	the forthcoming winter season		water storage		
SNFI	% of respondents that report having reliable mobile phone network	Exists	Non-existent		
	coverage at their current dwelling				
SNFI	% of respondents that report having reliable or quite reliable internet coverage at their current dwelling	Exists	Non-existent		
		Ownership; co-			
SNFI	% of households owning or renting their house with security of tenure	ownership; rental	Any other option		
		with contract	A		
Protection	% of respondents whose access to basic services has been disrupted due to lack of required legal documentation	Access to no basic services disrupted	Access to any basic services disrupted		
Drotostian	% of respondents reporting presence of explosive hazards at				
Protection	neighborhood level	no	yes		
Protection	% of respondents reporting safety and security concerns	None	Any		
Protection	% of respondents reporting safety and security concerns for children	None	Any		
Protection	% of households owning or renting their house with security of tenure	No	Yes (threatened or		
TIOLECLION		140	evicted)		

UNHCR The UN Refugee Agency



ANNEX 5: IDENTIFICATION OF LSG

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REAU

The LSG for a given sector is produced by aggregating unmet needs indicators per sector. For the 2020 MSNA, a simple aggregation methodology has been identified, building on the Multidimensional Poverty Index (MPI) aggregation approach. Using this method, each unit (respondent) is assigned a "deprivation" score according to its deprivations in the component indicators. The deprivation score of each respondent is obtained by calculating the percentage of the deprivations experienced, so that the deprivation score for each respondent lies between 0 and 100. The method relies on the categorisation of each indicator on a binary scale: does ("1") / does not ("0") have a gap. The threshold for how a respondent is considered to have a particular gap or not is determined in advance for each indicator. The 2020 MSNA aggregation methodology outlined below can be described as "MPI-like", using the steps of the MPI approach to determine an aggregated needs severity score, with the addition of "critical indicators" that determine the higher severity scores. The section below outlines **guidance on how to produce the aggregation using respondent-level data.**

1) Identified indicators that measure needs ('gaps') for each sector, capturing the following key dimensions: accessibility, availability, quality, use, and awareness. Set binary thresholds: does ("1") / does not ("0") have a gap;

- 2) Identified critical indicators that, on their own, indicate a gap in the sector overall;
- 3) Identified individual indicator scores (0 or 1) for each respondent, once data had been collected;
- 4) Calculated the severity score for each respondent, based on the following decision tree (tailored to each sector);
 - a. "Super" critical indicator(s): could lead to a 4+ if an extreme situation is found for the respondent;

b. Critical indicators: Using a decision tree approach, a severity class is identified based on a discontinued scale of 1 to 4 (1, 3, 4) depending on the scores of each of the critical indicators;

c. Non-critical indicators: the scores of all non-critical indicators are summed up and converted into a percentage of possible total (e.g. 3 out of 4 = 75%) to identify a severity class;

d. The final score/severity class is obtained by retaining the highest score generated by either the super critical, critical or non-critical indicators, as outlined in the figure 2 below;

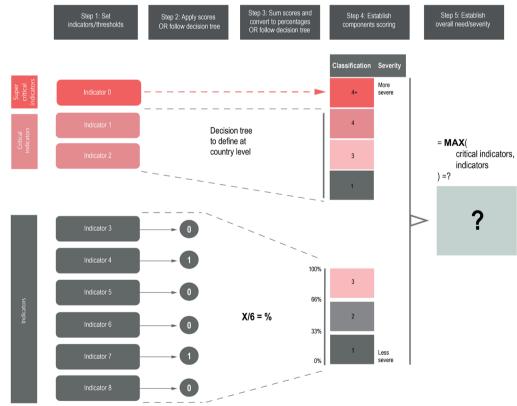


Figure 2: Identifying LSG per sector with scoring approach - example

5) Calculated the proportion of the population with a final severity score of 3 and above, per sector. Having a severity score of 3 and above in a sector is considered as having a LSG in that sector;

6) Identified respondents that do not have a LSG but that do have a CG;

- a. Identified individual indicators scores (0 or 1) for all CG indicators, amongst respondents with a severity score of 1 or 2;
- b. If any CG indicator has a score of 1, the respondent is categorised as having a CG;

7) Projected the percentage findings onto the population data that was used to build the sample, with accurate weighting to ensure best possible representativeness.



ASSESSMENT CONDUCTED IN THE FRAMEWORK OF:

LIBYA INTER-SECTOR COORDINATION GROUP



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About REACH and ACTED:

REACH Initiative facilitates the development of information tools and products that enhance the capacity of aid actors to make evidence-based decisions in emergency, recovery and development contexts. The methodologies used by REACH include primary data collection and in-depth analysis, and all activities are conducted through inter-agency and coordination mechanisms. REACH is a joint initiative of IMPACT Initiatives, ACTED and the United Nations Institute for Training and Research - Operational Satellite Applications Programme (UNITAR-UNOSAT).

ACTED is an international NGO. Independent, private and non-profit, ACTED respects a strict political and religious impartiality, and operates following principles of non-discrimination and transparency. Since 2011, ACTED has been providing humanitarian aid and has supported civil society and local governance throughout Libya, from its offices in Tripoli, Sebha and Benghazi.



