

# Philippines Approach to Total Sanitation (PhATS) Baseline

## QUESTION ROUTE – FOCUS GROUP MARCH 2016

### PARTICIPANTS PROFILE

*NOTE: Please conduct focus group discussions separately for men and women.*

#### **Introduction to the Group:**

I am \_\_\_\_\_, a representative of REACH, which is an independent research organisation. We have been contracted by UNICEF to undertake an assessment on hygiene and sanitation. The purpose of our discussion today is to better understand your experiences and opinions in relation to hygiene and sanitation in your community. We would like to seek your views on the key challenges around hygiene and sanitation, and your ideas about what could be done to bring lasting improvement in the lives of women, men, girls and boys. We very much appreciate you giving us your time and sharing your views. We expect the discussion to take around 1½ hours.

Please note that there are no wrong answers to these questions – we just want to hear about your own honest thoughts, feelings and experiences. It's important for us to hear all sides of an issue – both the positive and the negative. We will treat anything you say here with respect. We will not be recording or sharing any information about which individuals said what, and we ask that you keep this discussion confidential too: what is shared in this room should stay in this room. If there are any questions you don't want to answer, that's totally fine – just tell us that you'd prefer not to answer.

If it's ok with you, we would like to write notes on this discussion, and collect this information together with information from many other discussions and also a household survey in communities in Eastern Samar, Samar, Leyte, Cebu, Capiz and Iloilo. You and your individual opinions will not be identified in any way. A summary of all the information collected from this assessment, including 24 focus group discussions like this one, will be put into a report and shared with UNICEF and the program implementing organizations.

Is this all ok with you? Do you have any questions before we begin?

# Philippines Approach to Total Sanitation (PhATS) Baseline

Province: \_\_\_\_\_

Municipality: \_\_\_\_\_

Barangay: \_\_\_\_\_

Male/female discussion group: Males  Females

Date: \_\_\_\_\_

Name of facilitator: \_\_\_\_\_

Name of note-taker: \_\_\_\_\_

Start time: \_\_\_\_\_

End time: \_\_\_\_\_

## Participants List:

*NB. Ensure that participants are NOT the same community members who have already been interviewed as part of the HH survey.*

| First name | Age | Phone numbers |
|------------|-----|---------------|
| 1          |     |               |
| 2          |     |               |
| 3          |     |               |
| 4          |     |               |
| 5          |     |               |
| 6          |     |               |
| 7          |     |               |
| 8          |     |               |
| 9          |     |               |
| 10         |     |               |

## Philippines Approach to Total Sanitation (PhATS) Baseline

- Have you heard about the Phased Approach to Total Sanitation or Philippines Approach to Total Sanitation (PhATS)?
  - **Probe:**
    - *If yes, what do you know about the PhATS?*
    - *Have you heard about UNICEF?*
    - *Do you know any organisation that help your community with Water, sanitation and hygiene? Which ones?*
    - *What did they do for Water, sanitation and hygiene?*
    - *Was it hygiene message? Infrastructure construction? Infrastructure rehabilitation?*

## Philippines Approach to Total Sanitation (PhATS) Baseline

- Thinking back since January 2015, do you think the help this community got from organisations with Water, sanitation and hygiene mentioned before was useful? *(ask about each of the activities mentioned in the previous question)*
  - **Probe:**
    - *Do you think it was useful and needed in this community?*
      - *If yes, Why?*
        - *Culturally appropriate?*
        - *New learning?*
      - *If no, why?*
        - *Culturally inappropriate?*
        - *Already knew about this?*

## Philippines Approach to Total Sanitation (PhATS) Baseline

- So now focusing on specific topics, do you feel that the water supply to the community has changed since January 2015?
  - **Probe:**
    - *What was the main source of water in the community in January 2015?*
    - *What is the main source now?*
    - *Is there an increase in water points?*
    - *Is there an extension / creation of the water network in your community?*
      - *In the household's survey we can see an increase of the piped water network to households. Is that the case in your community?*
    - *If there is a change since 2015, what is the reason?*

## Philippines Approach to Total Sanitation (PhATS) Baseline

- We noticed that a quarter of households with access to an improved water source (other than bottled water) use bottled water for drinking. How common do you think this is in your community, that people prefer water from bottles over improved water source?
  - **Probe:**
    - *Why do you think people prefer drinking bottled water?*
    - *What do you think about the water quality from the piped tap, protected well?*
    - *Do you have any reason to believe the quality might not be good in these sources?*
    - *Do you trust it to be clean and safe? Why?*
      - *Is there a taste? Is there an odour?*
    - *Was there a decrease in the price of bottled water since January 2015?*

## Philippines Approach to Total Sanitation (PhATS) Baseline

- During the assessment we noticed a change in the treatment type: In January 2015 most of the households that were treating their drinking water were using chlorine / bleach – but now people are boiling the water instead. Why do you think people have changed treatment type?
  - **Probe:**
    - *How common do you think it is in this community that people switched from chlorine/bleach treatment to boiling water since January 2015?*
    - *What type of treatment do you think is more effective in making the water safe?*
    - *Is bleach / chlorine difficult to use? Is the dosage difficult to get right? Other issues?*
    - *Do you think people don't like water treated with bleach / chlorine because it has a different taste?*
    - *Can you easily find chlorine / bleach in shops?*
    - *Is chlorine / bleach expensive?*
    - *Did any organisations give out chlorine/bleach in this community since Yolanda?*

## Philippines Approach to Total Sanitation (PhATS) Baseline

- Do you feel like that the sanitation situation in this community has changed since January 2015?
  - **Probe:**
    - Do more households have private toilets in this community now compared to before 2015?
      - Why do you think more households have private toilets now?
    - In the household survey the proportion of households owning an improved toilet facility increased since January 2015. What kind of improved facilities do people have in this community now?
      - Is the increase due to households restoring the same type of toilet they had before Yolanda?
      - Is the increase due to households wanting better toilets than they had before Yolanda?
      - Did your community receive assistance for sanitation/toilets?



## Philippines Approach to Total Sanitation (PhATS) Baseline

- Thinking back to January 2015, do you think there were people with no access to toilets in your community?
  - **Probe:**
    - Can you estimate the proportion of households without access to toilet in January 2015?
    - Do you think that people without access to toilet in January 2015 might have been defecating in the open?
    - Do you think that the level of open defecation changed since January 2015?
      - *If yes, how did it change?*
      - *If yes, what it is the reason for the change?*
    - Do you think that open defecation might be still happening in your community now?
      - *If yes, do you think open defecation is acceptable in your community?*
      - *If yes, what are the reason open defecation is still happening?*
        - *Is there a link with availability of toilets in your community?*
          - *At home?*
          - *At the workplace for some member of your community?*
          - *Or in the fields for people undertaking agricultural work?*
        - *Is there a need for some member of the community to change their habits?*
          - *If yes, is there an issue with availability of toilets?*
    - *In the households survey we noticed that the overall percentage of households with at least one member practicing open defecation stayed the same since January 2015. However, it happens less often and it is mostly children*
      - *How do you think this compare to your community?*

## Philippines Approach to Total Sanitation (PhATS) Baseline

## Philippines Approach to Total Sanitation (PhATS) Baseline

- Are you aware of a ZOD (Zero Open Defecation) program or a ZOD reward program?
  - **Probe:**
    - *Is your community certified?*
    - *Is your community about to be certified?*
    - *If aware of the reward and certified ZOD:*
      - *Do you know what was the reward?*
      - *Do you know how the reward was used?*
      - *Do you feel like your community benefited from it?*

## Philippines Approach to Total Sanitation (PhATS) Baseline

- What are / was the main challenges to reach the ZOD status? (For community that are not certified / aware: what would be the greatest challenge to reach ZOD?)
  - **Probe:**
    - *Is it to ensure that every member of the community have their own toilet?*
    - *Is it a change in behavior of the member of the community?*
    - *Do you have any no built zone area in the community? Could it be / Was it an issue to reach ZOD?*